



BOOKING CONDITIONS

Booking 14 Aultgrishan for a Holiday Let

By completing and submitting the property rental booking form and paying a deposit sum, or balance in full, you are deemed to have accepted these booking terms and conditions.

Payments

If the booking is made more than 8 weeks before the date of arrival a deposit of 25% of the total rental cost is required to confirm the booking. The balance of payment is due, at latest, 8 weeks before the date of arrival. The balance of payment due is the remaining 75% of the rental cost and the retainer for electricity and damage deposit. If the balance of payment is not received before the 8 week period then the booking may be considered to be cancelled and the week(s) will be made available for letting to other guests.

Payment in full is required if you are booking less than 8 weeks before the date of arrival. Full payment includes a weekly retainer for electricity charges and damage deposit.

Bookings are not confirmed until the booking form is received and payment has been received and cleared through the banking system if paying by credit/debit card or by bank transfer. Until the booking form and payment has been received, we retain the right to let the property to other guests who may wish to book for the same time period.

Cancellation

A full refund for cancellations will only be given if notification of cancellation is received in writing 12 weeks before the date of arrival. If cancellation is less than 12 weeks before the date of arrival then the deposit (or full payment as applicable) will only be refunded if the booked week or weeks are subsequently let to other guests. Every effort will be made to re-let any weeks which are cancelled. The retainer for electricity and damage charges (if paid) will be refunded, irrespective of when the cancellation was made. It is recommended that you take out holiday travel insurance.

Electricity Charges

We charge separately for electricity to encourage responsible energy use. The first £10 per week of electricity used is included in the cottage rental price. A retainer is payable for electricity charges over and above the £10 allowance. If the total charges for electricity exceeds the retainer plus £10, then payment of the balance will be required from you. You will be sent a statement after your stay. The key for the electricity meter housing is on the kitchen notice board (triangular key) and the meter housing is outside the front door.

The rates used for calculating electricity charges are those levied at the time by the electricity supplier. Note that a standing charge may apply depending on the tariff at the time of your stay. The electricity meter will be read before your arrival (sometimes the day before) and on the day of your departure.

We endeavour to have electricity supplied at the most economic tariff available, usually an Economy 7 (cheaper overnight) tariff. We do not apply any surcharge to energy costs.



14 Aultgrishan Holiday

General

Bookings are from Saturday to Saturday unless agreed otherwise. Earliest arrival is Saturday at 4pm and departure is before 10am on Saturday. On the day of departure, or prior to that should you leave early for any reason, you must securely close and lock all windows and doors and return the key to the key safe.

You must exercise reasonable care in looking after the cottage and contents at all times. Any damage should be reported immediately to allow repairs or replacement to be organised. We reserve the right to seek to recover the cost from you for making good any damage by you or your guests, malicious or otherwise, or by anyone else during the time of your stay.

One set of linen is supplied based on the number of guests/beds to be used during your stay at the cottage – bed sheets, pillow covers, duvet covers, spare blankets, bath and hand towels. The beds have mattress protectors and pillow protectors. Waterproof mattress protectors are provided which you should fit to beds as appropriate. Also, spare linen is provided in the case of accidents; if used this linen should be laundered and returned to storage. Any additional used linen, beyond one set per person/bed, will be subject to laundering costs.

You are required to leave the cottage in the same condition as when you arrived. All used linen should be placed in the linen wash basket. All waste and refuse should be placed in the brown wheelie bin and recycling should be placed in the blue wheelie bin strictly in accordance with the Local Authority collection policy. Glass should not be placed in either bin but removed by you on departure (there is a glass recycling point next to the village hall in Gairloch).

Please carefully read and follow the advice given in the 'welcome pack' on arrival at the cottage, in particular the safety advice given. Ash from the log-burning stove should only be placed in the wheelie bin once it has been allowed to cool. Please take care on the access drive which is very steep.

Pets are only permitted by agreement. Unless otherwise agreed only one dog is allowed to stay with you during your rental.

Smoking is not permitted in the cottage, this includes e-cigarettes.

No more than 6 guests may stay in the cottage at any time during your stay.

If you book the cottage you are deemed to have accepted these booking conditions.